

# NASSCOM

## **NASSCOM Statement: Clarification on New OSP Guidelines**

*We welcome the government's commitment towards Ease of Doing Business, and its focus on the IT-BPM sector's sustainable future. We congratulate the IT Minister, Shri RS Prasad for this landmark decision, acknowledging the industry's needs in this regard and issuing significant reforms towards further simplifying the OSP guidelines.*

*It is welcoming to see that the Government has issued clarifications on all the points raised by NASSCOM earlier which are not only beneficial to the industry growth but will also put the Indian IT-BPM sector in a competitive space, in the context of the telecom regulatory regime.*

*The new guidelines will enable industry to fully leverage technology to implement work from anywhere in a seamless manner and provide greater flexibility to utilize their infrastructure and design their service delivery model to better serve the global market. The reforms will add to India's attractiveness in terms of ease of doing business.*

*The new measures in the guidelines issued today will enable remote agents of the OSP to directly connect to the customer EPABX or any Centralized EPABX without the need to connect with the OSP center thereby avoiding double hop. This will also allow interconnectivity between OSPs with non OSPs for both voice and data, which has been one of the key recommendations given by NASSCOM earlier. In addition to this -- permitting centralized internet connectivity using SDWAN, keeping all non -voice based entities outside of the OSP purview, enabling the use of third party EPABX and the removal of distinction between domestic and international OSPs will provide industry with greater flexibility and ease of compliance.*

*Combined with the first set of OSP reforms in November 2020, this is a significant ease of doing business reform for the industry. Access to hybrid working will give our industry an epic boost and significantly expand access to talent, increase job creation and catapult Indian IT BPM to the next level of growth and innovation in the country.*